

AUSTIN SURF CAMP

Booking Terms and Charter Rules

These Booking Terms and Charter Rules apply to all Austin Surf Camp bookings, including Private Surf Sessions, Youth Surf Camp, and Private Boat Charters.

By booking, paying for, attending, or participating in a session, the Booking Party agrees to these terms.

1. Services Offered

Austin Surf Camp offers the following Lake Austin experiences:

Youth Surf Camp

Small-group wakesurf coaching for kids who want to join individually. No private group booking required.

- Ages 8–15
- Captain and instructor included
- Small-group coaching
- Up to 6 riders per session
- Grouped by age and ability when possible
- 3 Hours — \$150 per rider
- Select weekday mornings

Private Surf Session

Private 3-hour wakesurf coaching for families, kids, adults, and mixed-age groups.

- Captain and instructor included
- All ages welcome
- Focused instruction, safety, and progression
- Up to 6 guests
- 3 Hours — \$600 per group
- For the whole boat

Private Boat Charter

Captain-led Lake Austin charter for wakesurfing, wakeboarding, tubing, cruising, or a custom mix of activities.

- Captain included
- All ages welcome
- Up to 6 guests
- Fully tailored to your group
- \$250 per hour, per group
- 2-hour minimum
- For the whole boat

All sessions are private unless expressly listed as a **Youth Group Surf Session**. All sessions are subject to availability, weather, water conditions, captain discretion, guest eligibility, safety requirements, and completion of all required waivers and legal forms before participation.

2. No Bareboat Charter

All Austin Surf Camp sessions are captain-led.

The Booking Party does not receive possession, command, control, navigation authority, operational authority, or legal control of the vessel.

Austin Surf Camp, its captain, and authorized staff retain full control over the vessel at all times.

3. Guest Maximum

No more than six (6) guests may participate or be carried onboard unless Austin Surf Camp expressly approves otherwise in writing and applicable law allows.

Children, minors, parents, adult chaperones, spectators, and non-riding passengers count toward the guest maximum if they are onboard.

Crew, captain, and authorized Austin Surf Camp staff do not count as guests.

4. Minors

Participants under 18 must be registered by a parent or legal guardian.

A parent, legal guardian, or responsible adult approved by the parent/legal guardian must provide supervision as required by Austin Surf Camp.

Austin Surf Camp may require a parent, guardian, or adult chaperone to remain present for the entire session.

Ages 6–17 are eligible for Private Youth Surf Session, without adult supervision. Subject to safety approval, swimming ability, maturity, and instructor discretion.

Ages 8–15 are eligible for Open Youth Surf Session, without adult supervision. Subject to safety approval, swimming ability, maturity, and instructor discretion.

5. Payment

Payment is due according to the checkout terms stated at booking.

A booking is not confirmed until payment, required forms, and participant information are completed.

Austin Surf Camp may refuse boarding or participation if required paperwork is incomplete.

6. Cancellation and Refund Policy

Cancellations made more than 72 hours before the session are eligible for a full refund; cancellations made within 72 hours of the scheduled booking will incur a 50% charge of the total.

Austin Surf Camp may, in its discretion, offer rescheduling or credit depending on availability, weather, operational considerations, and the circumstances of cancellation.

No-shows are non-refundable.

Late arrivals may result in a shortened session without refund or price reduction.

7. Weather, Water Conditions, and Safety Rescheduling

Austin Surf Camp may modify, delay, reschedule, relocate, shorten, or cancel a session due to unsafe weather, lightning, wind, water conditions, excessive boat traffic, mechanical issues, public safety activity, law enforcement activity, waterway restrictions, or captain judgment.

Safety decisions are made by Austin Surf Camp and the captain.

A session may be rescheduled if Austin Surf Camp determines that conditions are unsafe or unsuitable.

Weather that is inconvenient but not unsafe does not automatically entitle the Booking Party to a refund.

8. Captain Authority

The captain has final authority over all vessel operations and safety decisions.

The captain may decide:

- where the vessel operates;
- whether wakesurfing, wakeboarding, tubing, cruising, swimming, or floating is permitted;
- when participants may enter or exit the water;
- whether a participant may ride;

- whether a session should pause, change, return to dock, or end;
- whether a guest's conduct creates a safety issue.

All guests must follow captain and staff instructions immediately.

9. Unsafe Conduct

Austin Surf Camp may deny participation, end a ride, return to dock, or terminate a session without refund if any guest:

- refuses to follow instructions;
- appears intoxicated or impaired;
- brings illegal drugs;
- provides alcohol to a minor;
- behaves aggressively, recklessly, or disruptively;
- harasses staff, other guests, boaters, or property owners;
- enters the water without permission;
- approaches the stern, swim platform, rope, propeller area, or equipment without instruction;
- attempts to operate the vessel;
- damages equipment or property;
- violates law or Austin Surf Camp rules.

10. Alcohol and Drugs

Austin Surf Camp does not provide alcohol.

No illegal drugs are permitted.

No intoxicated or impaired person may participate in wakesurfing, wakeboarding, tubing, swimming, or other in-water activity.

Austin Surf Camp may prohibit alcohol onboard or restrict alcohol use at any time.

Glass containers are not permitted.

No minor may possess or consume alcohol.

11. Equipment and Damage

Austin Surf Camp may provide boards, ropes, tubes, life jackets, and other equipment.

Guests must use equipment only as instructed.

The Booking Party is responsible for damage, loss, or destruction of Austin Surf Camp property, vessel property, or third-party property caused by intentional misconduct, reckless conduct, misuse, or failure to follow instructions.

12. Personal Property

Guests are responsible for their own phones, wallets, jewelry, sunglasses, watches, cameras, bags, clothing, and other personal property.

Austin Surf Camp is not responsible for lost, stolen, damaged, wet, or dropped personal items.

Guests should not bring valuables onboard.

13. Health, Swimming, and Medical Conditions

The Booking Party must disclose any medical, physical, psychological, developmental, sensory, mobility, swimming, medication-related, allergy-related, seizure-related, cardiac, respiratory, or other conditions that may affect participation or emergency response.

Austin Surf Camp may restrict participation if a condition creates a safety risk.

14. Public Waterway Notice

Lake Austin is a public waterway.

Austin Surf Camp cannot control other vessels, wakes, swimmers, docks, debris, water conditions, weather, law enforcement activity, public events, closures, or third-party conduct.

15. No Guaranteed Results

Austin Surf Camp provides instruction, coaching, boating, and recreational experiences.

Austin Surf Camp does not guarantee that any participant will stand up, land a trick, reach a specific skill level, experience specific water conditions, or complete a specific amount of riding time.

16. Required Forms

Before participation, each adult participant and each parent/legal guardian of a minor participant must complete all required Austin Surf Camp forms, including:

- Participant Agreement, Assumption of Risk, Release of Liability, Medical Authorization, and Binding Arbitration Agreement;
- Safety Rules Acknowledgment;
- Minor Participant Medical Authorization and Guardian Consent, if applicable;

- any additional registration information required by Austin Surf Camp.

Failure to complete required forms may result in denial of participation without refund.

17. Agreement

By booking or attending a session, I confirm that I have read, understand, and agree to these Booking Terms and Charter Rules.

Participant / Booking Party / Parent or Guardian Name:

Signature / Electronic Signature:

Date:
